Operations & Regulatory Community of Practice

Bonnie F. Bryson
Operations & Regulatory Gateway
Technical Coordinator

Engineer Research & Development Center

August 2006

Objectives

- OBJECTIVES: At the conclusion of this session, the student will be able to:
- 1. Be acquainted with the various learning tools applications and how to access them
- 2. Know techniques to locate information
- 3. Know techniques for sharing information
- 4. Know how to monitor latest news and postings pertinent to the OPM CoP and related CoPs

How do CoPs make you feel?

CoPs

- Help
- Are Good
- Provide security
- Protect us from the bad…

CoPs are the People

Community of Practice in the Corps

"is a group of people who regularly interact to collectively learn, solve problems, build skills and competencies, and develop best practices around a shared concern, goal, mission, set of problems, or work practice."

"Ideally, every USACE team member will be a member of at least one CoP"

ER – 25-1-8

The Gateway is the Place

Knowledge Management Principles

Integrating People, Programs, Policies and Practices

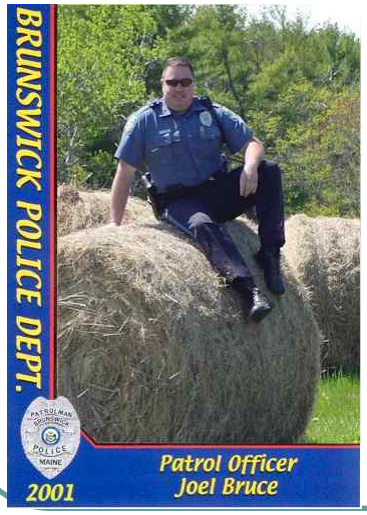
Multiple Frameworks and Approaches

http://Operations.usace.army.mil

CoP ER – 25-1-8 Missions (METL)

1. Execute Community Functional Responsibilities
2. Promote a Capable Workforce
3. Build & Maintain Relationships and Coalitions at all Levels
4. Promote Organizational Communication
5. Enhance Organizational Learning

Finding your way…



<u>Variety of views</u>

Communities of Practice

Business Lines

Community Elements

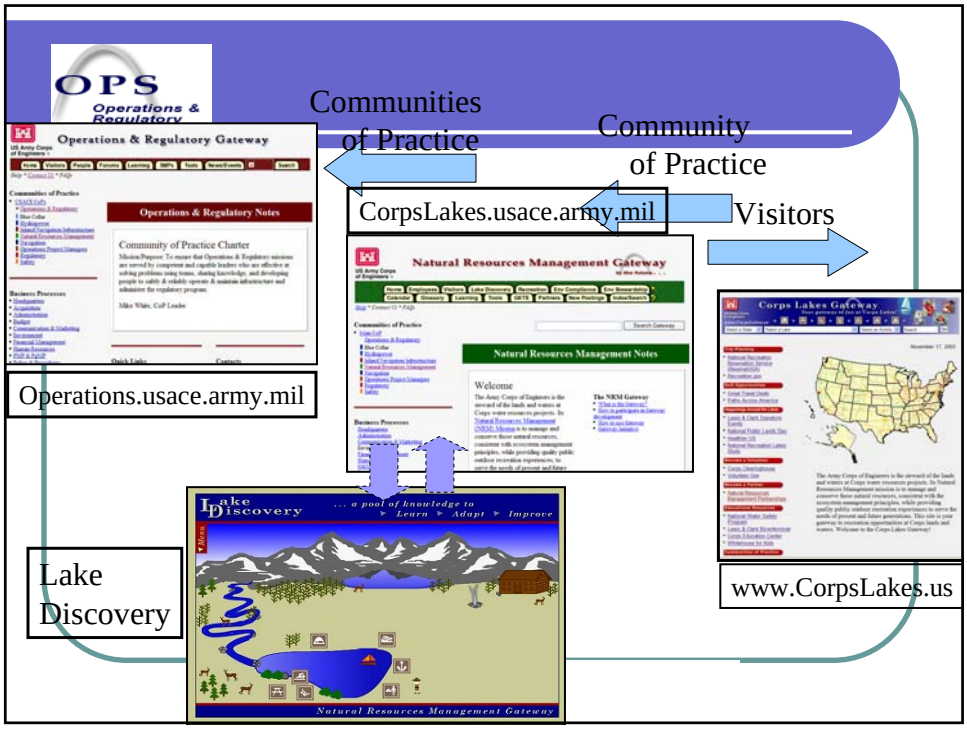
Business Process

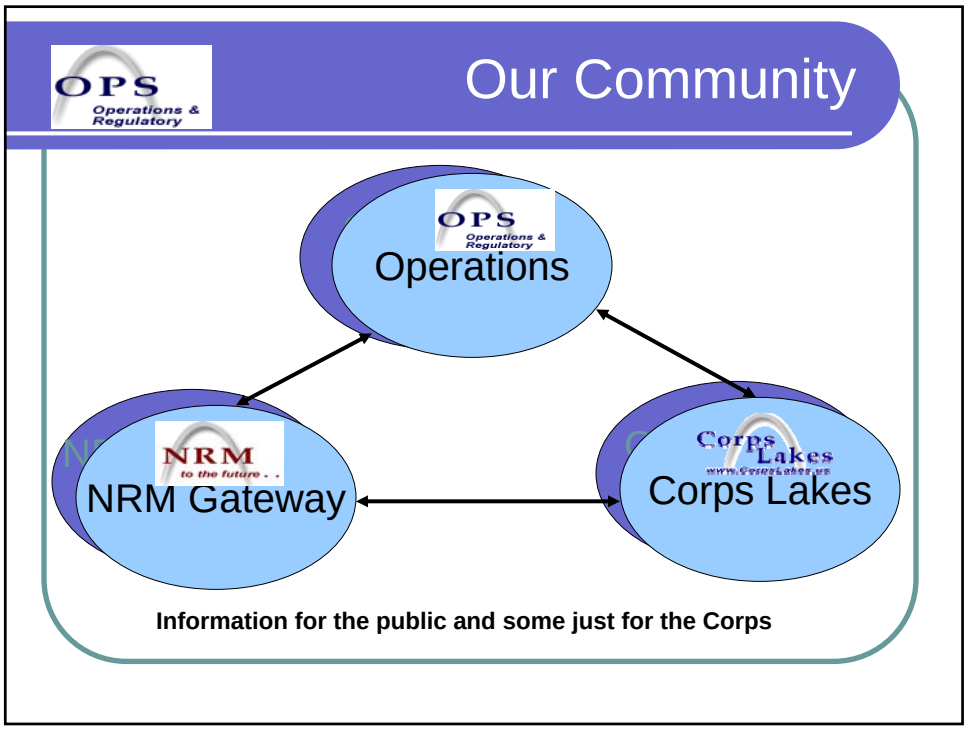
Internal, External, & Exportable

Here's the Concept …

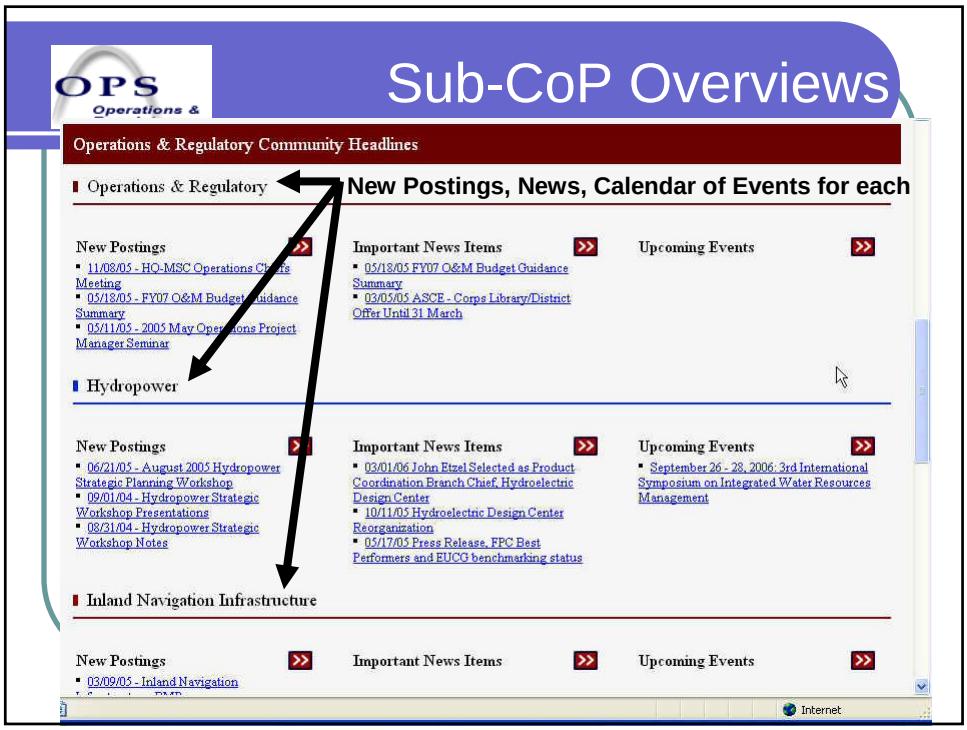
Think of a shopping mall

- Anchor stores (ways in)
- Specialty shops (with one-of-a-kind items)
- Multiple stores sell shoes (sometimes you have to look at several shoe stores to find the pair you want)
- Some places are off limits to the public (secured information)


OPS
Operations & Regulatory
Communities of Practice
Community of Practice
CorpsLakes.usace.army.mil
Visitors
Operations.usace.army.mil
Lake Discovery
www.CorpsLakes.us


OPS
Operations & Regulatory
Our Community
Operations
NRM
to the future . .
NRM Gateway
Corps Lakes
www.CorpsLakes.us
Corps Lakes
Information for the public and some just for the Corps

http://Operations.usace.army.mil
OPS
Operations & Regulatory
US Army Corps of Engineers
Operations & Regulatory Gateway
Home
Visitors
People
Forums
Learning
BMPs
Tools
News/Events
Submit
Search
Help * Contact Us * FAQs
Communities of Practice
USACE CoPs
Operations & Regulatory
Blue Collar
Hydropower
Inland Navigation Infrastructure
Natural Resources Management
Navigation
Operations Project Managers
Regulatory
Safety
Business Processes
Headquarters
Acquisition
Administration
Budget
Communication & Marketing
Environment
Financial Management
Human Resources
PMP & PgMP
Operations & Regulatory Notes
Community of Practice Charter
Mission/Purpose: To ensure that Operations & Regulatory missions are served by competent and capable leaders who are effective at solving problems using teams, sharing knowledge, and developing people to safely & reliably operate & maintain infrastructure and administer the regulatory program.
Gerald Barnes, CoP Leader
How to Cite the Operations & Regulatory Gateway
Scroll down


Sub-CoP Overviews
OPS
Operations &
Operations & Regulatory Community Headlines
Operations & Regulatory
New Postings, News, Calendar of Events for each
New Postings
11/08/05 - HQ-MSC Operations Chiefs Meeting
05/18/05 - FY07 O&M Budget Guidance Summary
05/11/05 - 2005 May Operations Project Manager Seminar
Important News Items
05/18/05 FY07 O&M Budget Guidance Summary
03/05/05 ASCE - Corps Library/District Offer Until 31 March
Upcoming Events
Hydropower
New Postings
06/21/05 - August 2005 Hydropower Strategic Planning Workshop
09/01/04 - Hydropower Strategic Workshop Presentations
08/31/04 - Hydropower Strategic Workshop Notes
Important News Items
03/01/06 John Etzel Selected as Product Coordination Branch Chief, Hydroelectric Design Center
10/11/05 Hydroelectric Design Center Reorganization
05/17/05 Press Release, FPC Best Performers and EUCG benchmarking status
Upcoming Events
September 26 - 28, 2006: 3rd International Symposium on Integrated Water Resources Management
Inland Navigation Infrastructure
New Postings
03/09/05 - Inland Navigation
Important News Items
Upcoming Events
Internet

Multiple Frameworks

- Communities of Practice
  (Navigation, Hydropower, etc.)
- Community Elements
  (People, Forums, Learning, etc.)
- Business Processes
  (Human Resources, Finance, etc.)
- Populations Served
  (Internal, External, Exportable)

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Operations Leadership

- Gerald Barnes is the Community of Practice Leader
- (Vacant) Representative to the Corporate Community of Practice

<u>The Sub-Communities and Interest Areas are:</u>

- (AC) Austin, Stephen B; Acting Chief, Natural Resources Management NRM)
  - Austin, Stephen B HQ ; Park Rangers
  - (Vice) Rice, Judith V HQ ; Recreation
  - Stokes, Debra J HQ : Partnerships
  - Smith, Janice A HQ ; Environmental Compliance
  - White, Denise Y HQ ; Environmental Stewardship
- Pope, Greg SWF; Operations Project Managers
- Fuller, William W SAM; Safety
- Premo, Angie SAD (Acting Chief); Navigation
- Sadiki, Kamau HQ; Hydropower (Brent Mahan & Hiroti Eto)
- Sudol, Mark F HQ ; Regulatory
- Whittington, Susan S SAD; Budget
- Willis, Robert M LRDOR; Inland Navigation Infrastructure
- Wilson, Joseph R HQ ; Threatened, Endangered & Invasive Species
  - Cofrancesco, Al ERDC; Invasive Species

Community Links

Multiple Frameworks

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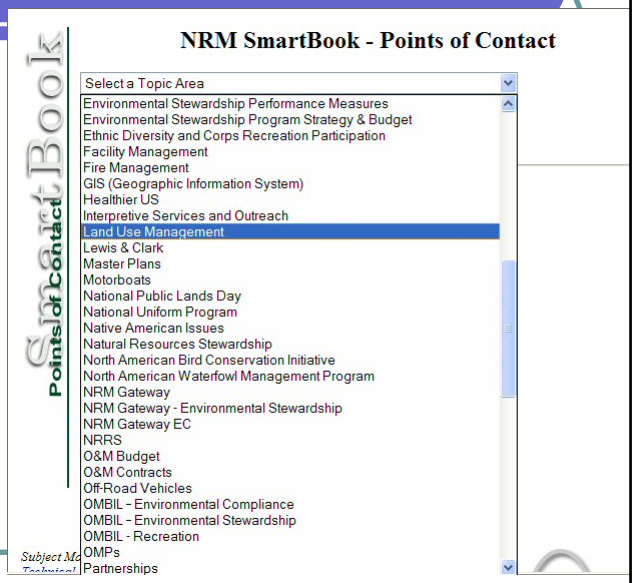
PEOPLE

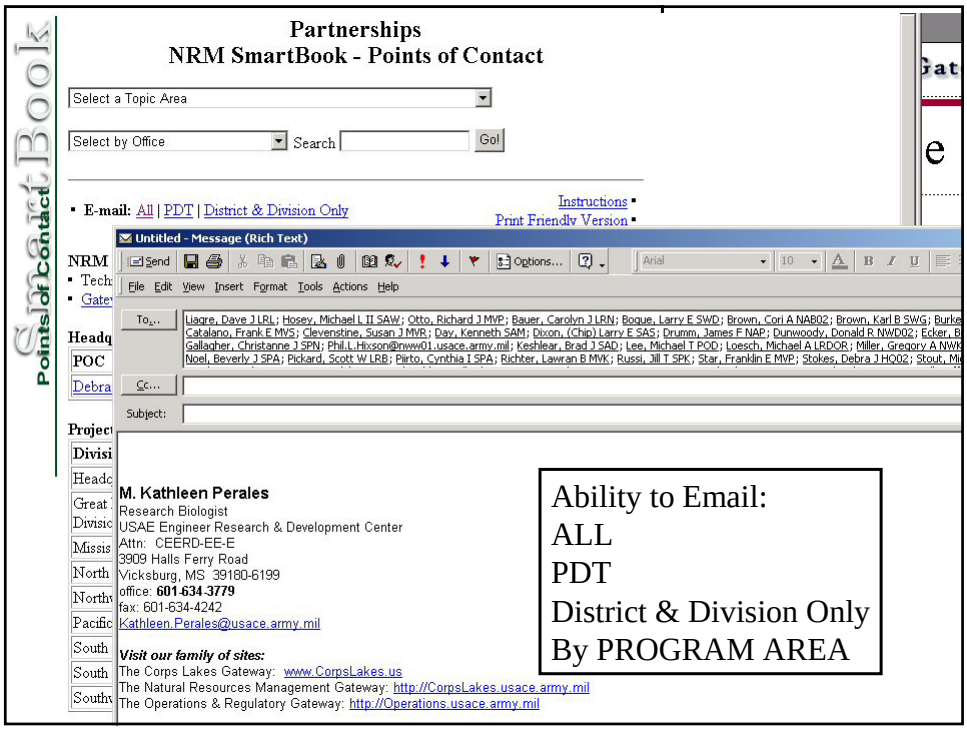
One of many ways to get to the Smartbook

Notice Red Castle CE Only

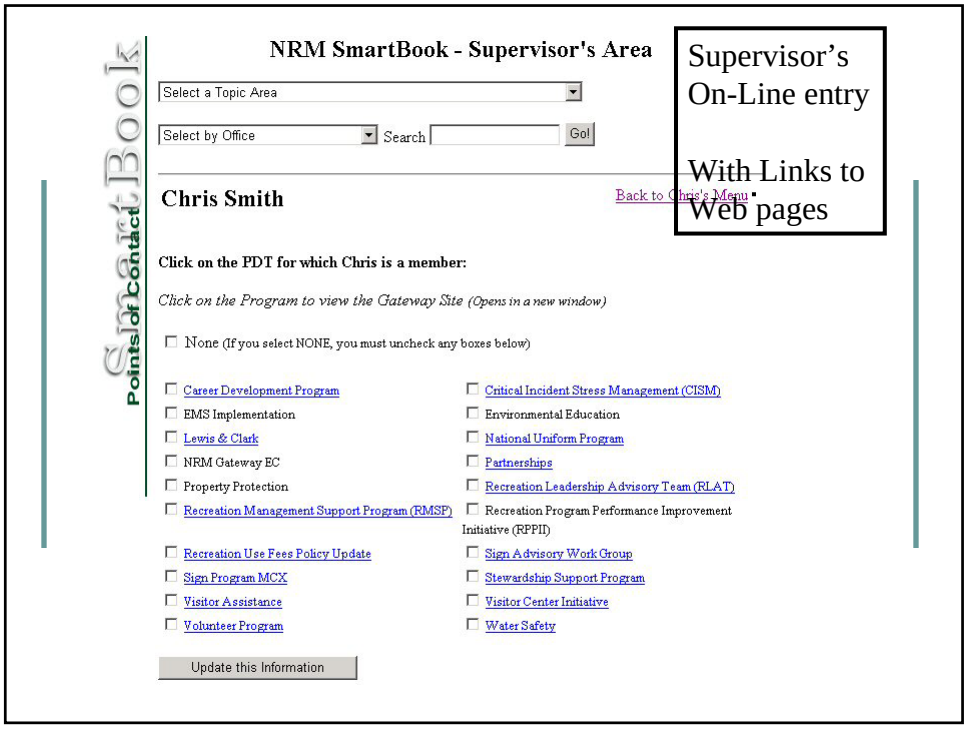
Smart Book

Topic areas developed and related to subject areas on the Gateway



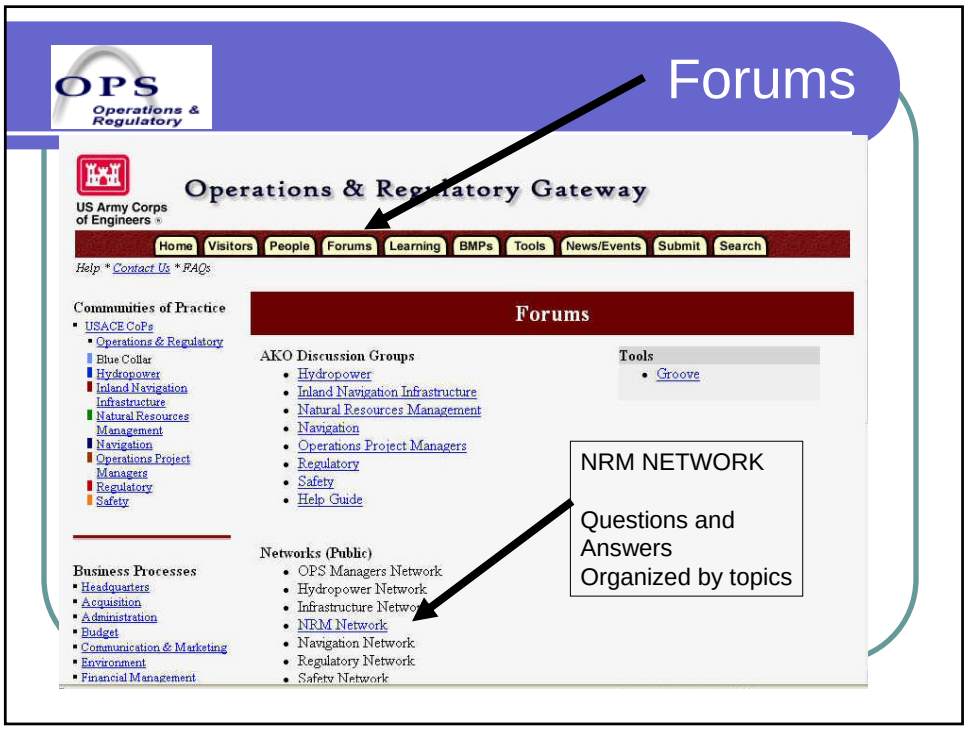


Ability to Email:
ALL
PDT
District & Division Only
By PROGRAM AREA



Supervisor's On-Line entry

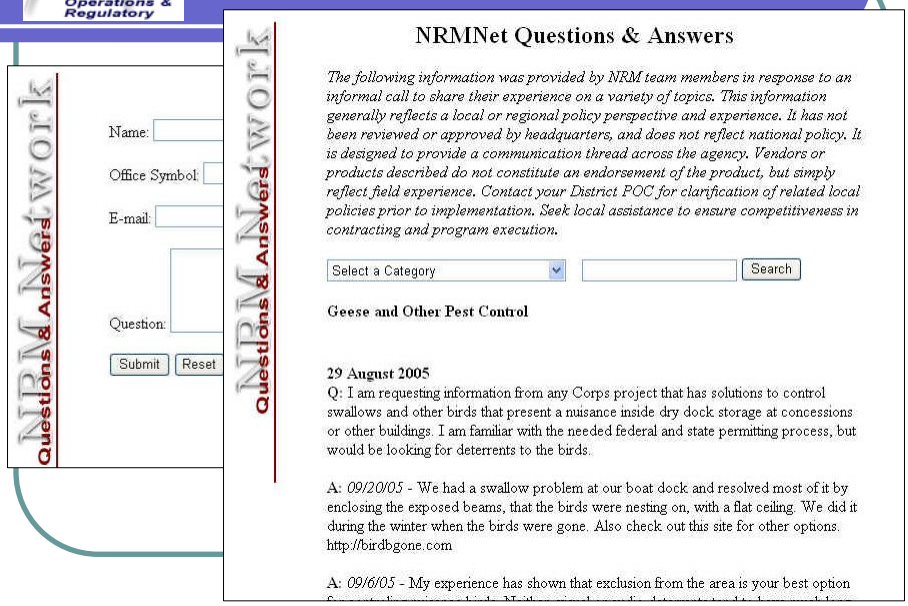
With Links to Web pages



NRM NETWORK

Questions and Answers Organized by topics

NRM Network



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Business Process

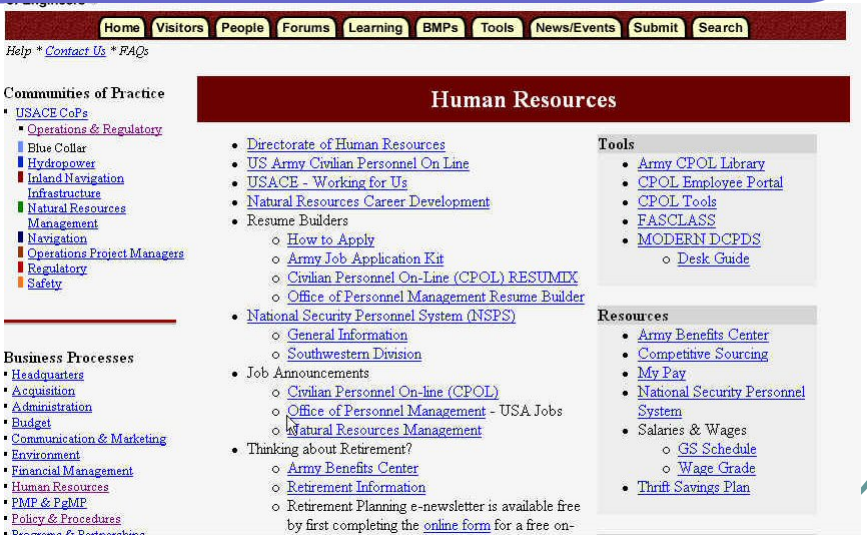
Business Processes

- Headquarters
- Acquisition
- Administration
- Budget
- Communication & Marketing
- Environment
- Financial Management
- Human Resources
- PMP & PgMP
- Policy & Procedures
- Programs & Partnerships
- Related Sites
- Research & Development
- Safety, Security & Risk Management
- Teams
- Tools/AIS

Available to All Sub-CoPs

- Websites and programs common to all Sub-CoPs
- Overview of all links via operations "HOME" level
- Tailored under each Sub-CoP

Human Resources



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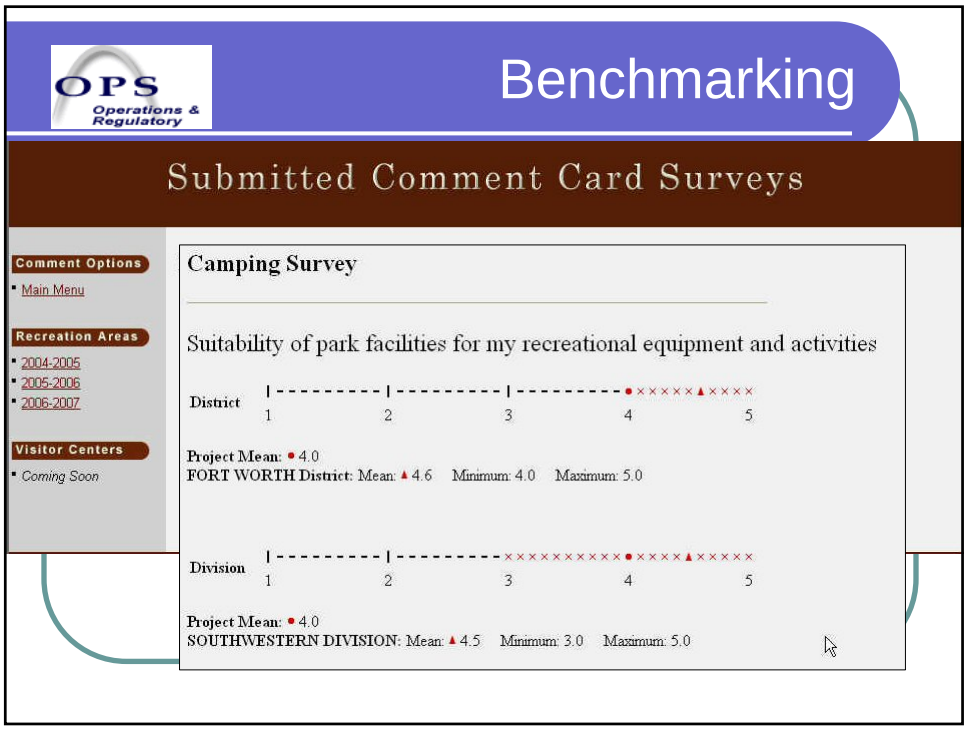
Internal

- Budget Development Tools
  Rec-BEST and E-S BEST
- Smart Book
- Customer Comments – Benchmarking
- Partnerships
- Interpretive Services and Outreach
- Good Enough to Share (GETS)

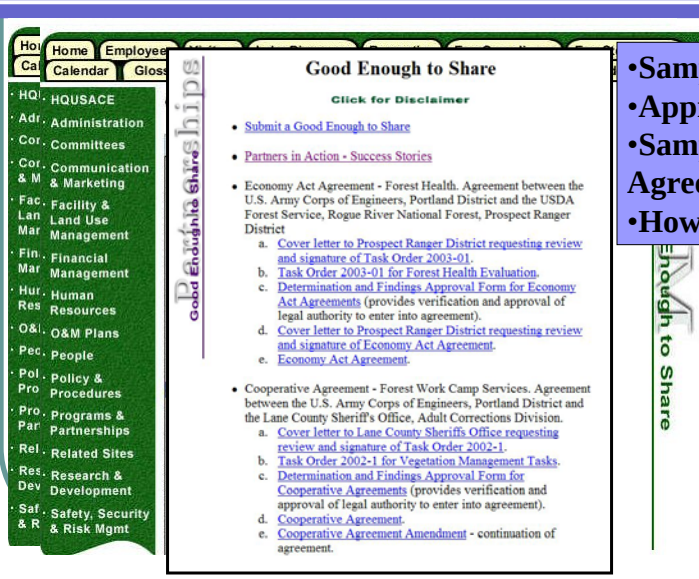
Budget Systems

Budget Programs
For the Corps
And Simulations
For the Public

Benchmarking

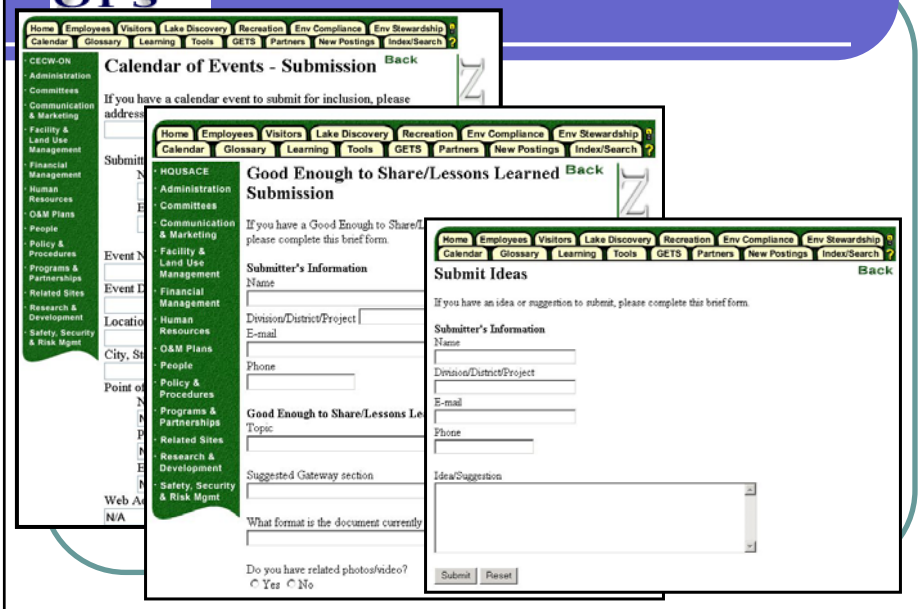


Best Practices



- Sample Letters
- Approval Forms
- Sample Agreements
- How To

Automated Submissions



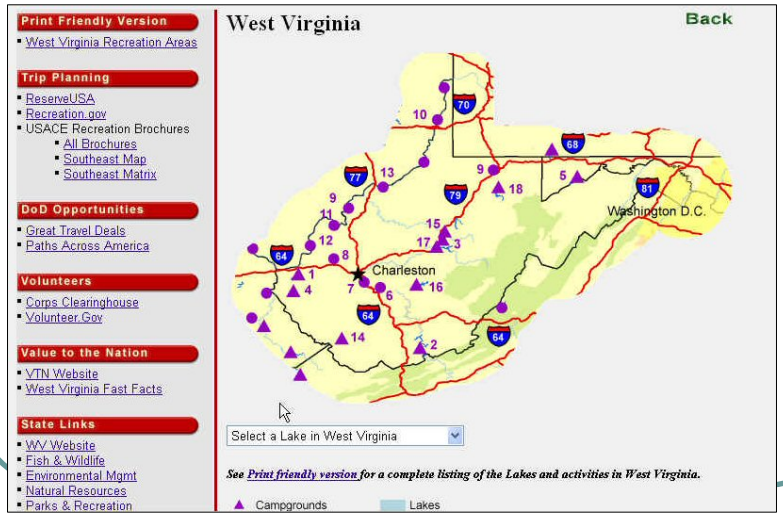
Partner Information

- Database of on-the-ground partnerships
- Template format
- Online submission
- Links to Partners
- Integrated into public recreation pages

External

www.CorpsLakes.us

www.CorpsLakes.us/WV



www.CorpsLakes.us/Sutton

External Applications

- For the Public
- For the Practitioner

First Gov Initiatives

Government to Citizen
Government to Government
Government to Industry

External Applications - Simulations

Budget Programs
For the Corps
And Simulations
For the Public

Gateway to Go

EXPORTABLES

- ✓ For the mangers to give the public
- ✓ Consistent message
- ✓ Linked to the web for current information
- ✓ Content downloadable for local production

Natural Resources Management Gateway

NRM Gateway Principles

1. Make it all about the Community of Practice.
2. Initially focus on the innovators.
3. Create events that make sharing a fun way to learn together.
4. Keep it simple… and real.
5. Be a marketplace for ideas.
6. Serve as a leadership tool.
7. Be a part of the daily routine.
8. Continuously reinvent and improve.

9. Create "once in a career" experiences.
10. Be an integral part of the Community we serve.

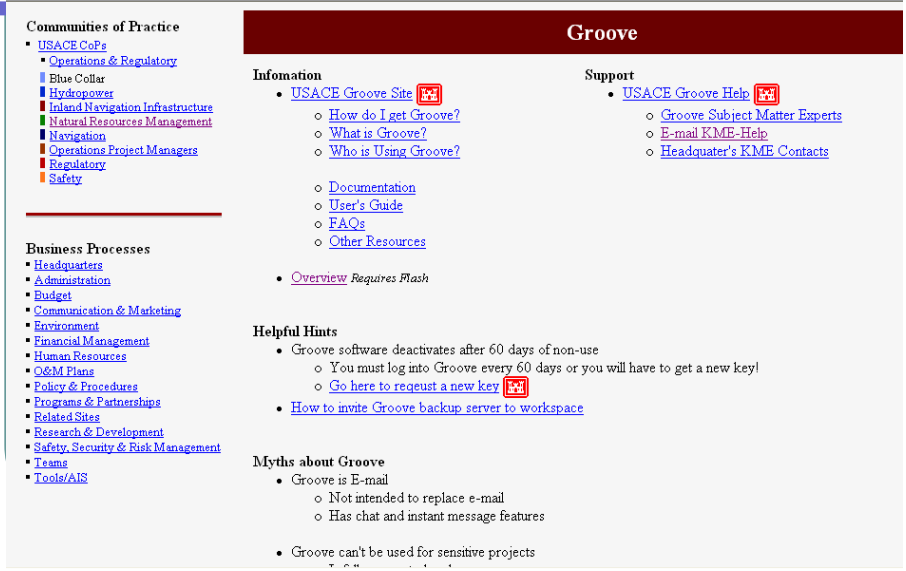
NRM Gateway Team - January 2003

CorpsLakes.usace.army.mil *www.CorpsLakes.us*

Directorate of Corporate Information (CIO)

- Has leased tools that they will license out to help CoPs communicate and search
  - Groove
  - Share Point
  - Search engine
- Our plan -- Operations & Regulatory Gateway will incorporate these tools into our community when they are ready.

Groove



Communities of Practice

- USACE CoPs
  - Operations & Regulatory
  - Blue Collar
  - Hydropower
  - Inland Navigation Infrastructure
  - Natural Resources Management
  - Navigation
  - Operations Project Managers
  - Regulatory
  - Safety

Business Processes

- Headquarters
- Administration
- Budget
- Communication & Marketing
- Environment
- Financial Management
- Human Resources
- O&M Plans
- Policy & Procedures
- Programs & Partnerships
- Related Sites
- Research & Development
- Safety, Security & Risk Management
- Teams
- Tools/AIS

Groove

Infomation

- USACE Groove Site
  - How do I get Groove?
  - What is Groove?
  - Who is Using Groove?
  - Documentation
  - User's Guide
  - FAQs
  - Other Resources
- Overview *Requires Flash*

Support

- USACE Groove Help
  - Groove Subject Matter Experts
  - E-mail KME-Help
  - Headquater's KME Contacts

Helpful Hints

- Groove software deactivates after 60 days of non-use
  - You must log into Groove every 60 days or you will have to get a new key!
  - Go here to reqeust a new key
- How to invite Groove backup server to workspace

Myths about Groove

- Groove is E-mail
  - Not intended to replace e-mail
  - Has chat and instant message features
- Groove can't be used for sensitive projects

Content Development Workshops

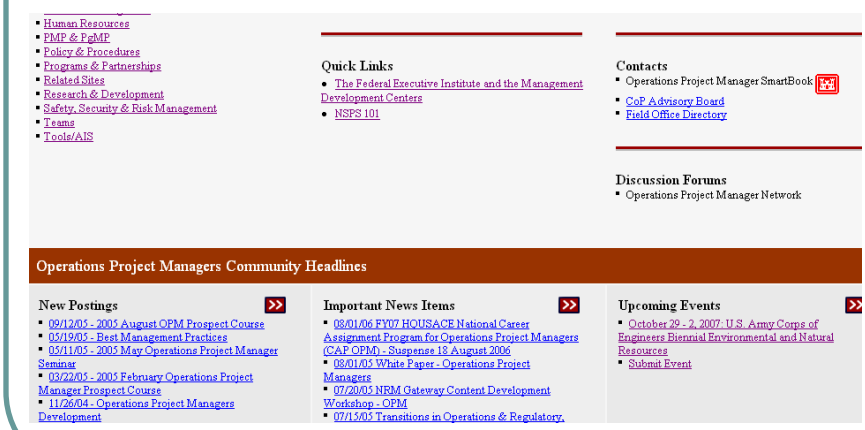
Subject Matter Experts... the way we get information and the way we maintain it.

OPM Gateway

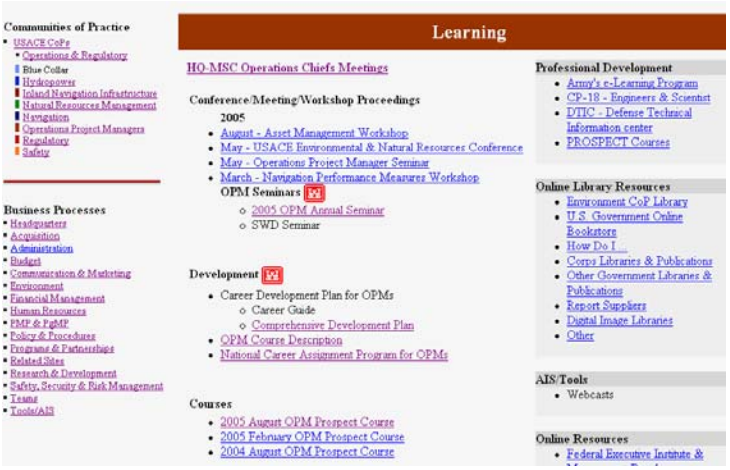
OPM Gateway

Scroll down

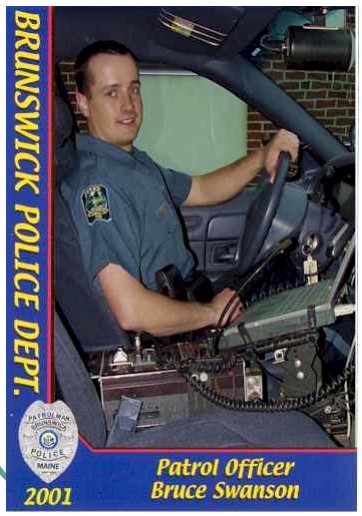
OPM Gateway



OPM Gateway



Choose your view…



In charge…
Or
At large…

Gateway Team Awards

Natural Resources Management Gateway
to the future . . .

William Penn Mott, Jr
Award for Excellence
October 2001

NSPR

ERDC
US Army Engineer Research and Development Center

2002 ERDC Award for Outstanding Achievement in Technology Transfer

2006 Beacon Award

American Recreation Coalition

Dedicated to the protection and enhancement of everyone's right to health and happiness through recreation.

Questions?