

 **Operations & Regulatory Gateway**

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**Groove History and You**

*M. Kathleen Perales*  
*Operations & Regulatory Gateway Project Leader*

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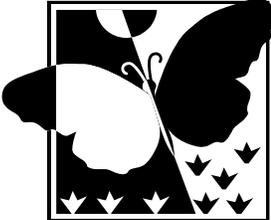
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**Not so long ago, in this galaxy...**

- General Flowers tasked us to implement 2012
- Communities of Practice were one of the charges
- For some, it was a change in the way we did business
- For some, it was institutionalizing the process that were in place



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Gen Flowers is  
gone, but  
Communities  
of Practice are  
still with us!



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Communities of Practice

- Are the people
- Are the technical competencies in the organization
- Only work when people share stories and experiences



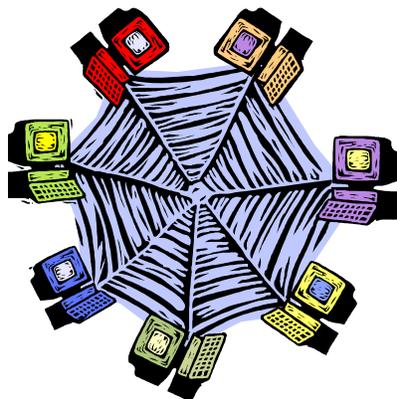
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## Tools can support communities

- Tools do not solve community problems, people do.
- Tools can be simple or complex
- Tools are only useful if the community understands and uses them




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## HQ Working to Support 2012

<p><u>Strategic Integration:</u>  <i>Lead by Kristine Allaman and Lee Campbell</i>          Helping to identify 25 communities of practices (CoP)          Developing policy and guidance          Serving as the Corporate CoP or cCoP to stand-up 25 communities</p>	<p><u>Information Management</u>  <i>Lead by Wil Berrios and Dave Rowson</i>          Helping lease the software to help CoPs implement          Developing Knowledge Management (KM) goals and objectives for the agency          Responsible to OMB for agency infrastructure and planning</p>
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More on cCoP  
<https://eko.usace.army.mil/usacecop/>

More on IM and KM  
<https://corpsinfo.usace.army.mil/ci/kme/kndeploy.html>

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## Mike White, Chief of Operations and Operations CoP Leader

- Established sub-CoPs
- Tasked Engineer Research and Development Center (ERDC) with supporting the Operations and Regulatory CoP
- Authorized the development of the Operations Gateway

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*(modeled after Natural Resources Management Gateway)*



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## Operations & Regulatory CoP Charter

- PgMP executed in April 2004
- Mission/Purpose: To ensure that Operations & Regulatory missions are served by competent and capable leaders who are effective at solving problems using teams, sharing knowledge, and developing people to safely & reliably operate & maintain infrastructure and administer the regulatory program.

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# Sub-Communities Established

- Natural Resources Management – George Tabb
  - Recreation – George Tabb
  - Environmental Compliance – Janice Smith
  - Environmental Stewardship – Denise white
  - Park Rangers – Steve Austin
  - Partnership – Debra Stokes
- Navigation & Dredging –Barry Holliday
- Hydro Power - Brent Mahan/Hiroshi Eto
- Regulatory-Mark Sudol
- Operations Project Managers-Tom Fleeger
- River Engineering Maintenance-Bob Willis
- Endangered & Invasive Species-Joe Wilson
- Budget Advisory Team-Susan Whittington
- Safety –Wynn Fuller



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October 2004



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# Operations & Regulatory Gateway Launched



### Operations & Regulatory Gateway

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Communities of Practice

- [Main](#)
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Operations & Regulatory Notes

Welcome to the OPS Community

Quick Links

- [HQ Operations](#)
- [Emergency Response](#)

Contacts

- [OPS SearchBook](#)
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Est. Sept 2004 by ERDC

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## IM implementation



- Tomoye and Groove Tools Licensed have been leased for seven years
- SharePoint and Active Directories is a separate initiative coming out of DoD – scheduled to be in place by end of calendar year
- Autonomy search engine is planned
- E-Corps Portal (oracle based portal) is planned

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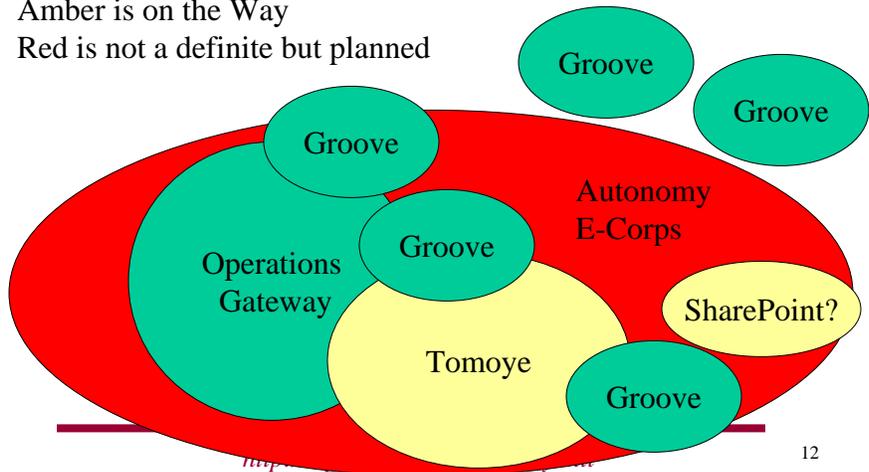
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## Red, Amber, Green

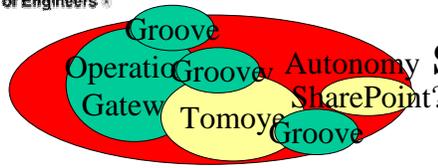
Green is Here  
Amber is on the Way  
Red is not a definite but planned



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## Operations & Regulatory Gateway



Groove workspaces are independent and encrypted.

Only if a Groove file is published to Tomoye or Operations Gateway will it be seen by anyone outside the group

### Working Together— Some will, Some won't

Operations Gateway will serve as the PUBLIC repository, open to the web

Tomoye will be the internal repository for CE eyes only

Autonomy will search across internal and external sites; it will not access encrypted areas

SharePoint is part document record system –uncertain of integration potential

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# Groove

- Groove is a communications tool for Project Delivery Teams
- Designed to serve groups of 25 or less
- Allows for threaded discussion and chat room conversations
- Allows review by multiple editors (virtual documents work)
- Allows “Place Ware” type presentations of PowerPoint files

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### Groove – it is:

- Encrypted (safe for communications)
- Powerful, useful
- Licensed product (Corps has 20,000)
- Available to Corps partners
- Ours for the next 7 years

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### Who should have Groove

- If you are an Operations Project Manager
- If you are on a national PDT
- If you need to have encrypted conversations
- If you want to use Groove as a training tool to share PowerPoint files
- If you want to share directories, files that can not be sent via email
- If you want to work on word files virtually

### You should get Groove

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### What you should know...

- You are in control
- It functions like a second email system to be checked
- There is no Information Management (IM) backup of files at this time – due in 2005
- You invite attendees – no one but invitees are aware of workspace
- A copy of the files you place in the workspace is placed on the computers of all attendees – File Management is of concern, so avoid large files
- If you delete the workspace, it is deleted from all invitees computers (unless directory sharing)
- Make sure CEFMS works after Groove is installed (some difficulty for some systems)

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### Operations Project Manger Starting Point Workspace

- We have created a Groove workspace for Operations Project Managers
- Tom Fleeger, Manager
- We will post Groove information on the Forums page of the Operations Gateway
- You can copy the workspace to a template and begin creating other workspaces that you control

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# Groove process

- Request License (one per email account – may install on up to 5 machines per license)
- Install Groove on computer with min. 10 megs free (we recommend a couple of Gigs min.)
- Join ongoing workspace to become familiar with properties (Attend training where available)
- Begin sharing – note: if you want others to know about a Groove product you must send it to someone with a Tomoye License (see Slide 24 for details) or a webmaster (Operations - Virginia Dickerson, webmaster)

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# Groove Launch Bar

- Workspaces and Contacts tabs
- Invite other Groove users – (recommended they have Groove installed on their computers before invitation sent – invite using Groove Directory rather than CE Outlook address book)
- Minimum of 2 managers recommended



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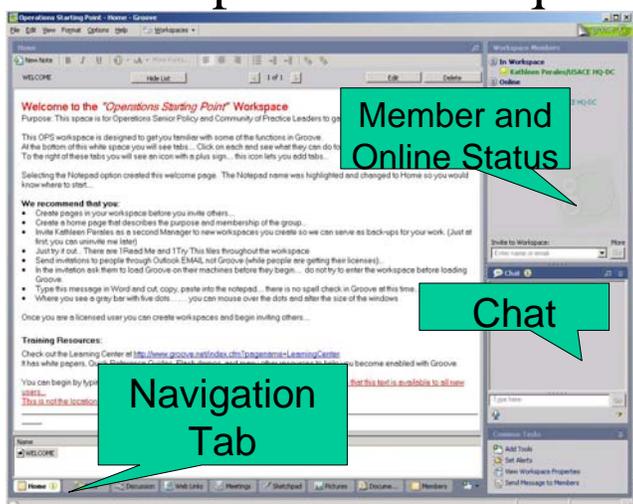
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# Workspaces are unique



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# A standard Groove workspace

- Only has Files and Discussion Tools in the framework
- Any other tool must be selected by a manager or participant

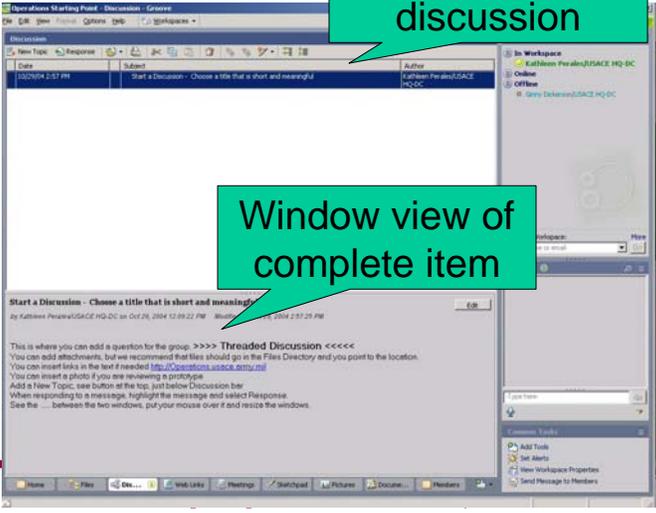
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## Discussion



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## Tomoye

- Is the publishing tool to post to the internal Corps server – used to show Groove products to wider audiences
- Limited by the number of licenses (2,000)
- Limited by CoP protocol “authorizing” posting authority
- Recommended that only those “authorized to post” receive licenses

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# Stay tuned!

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